

STREET SURVIVAL GUIDE



GET CONNECTED. GET ANSWERS.

Unexpected challenges can happen to anyone at any time. When problems arise, dial 211 to find available resources and services.

Free | Confidential | Available 24/7



United Way
of West Florida

**Help is just
a text away**

Text GULF to 741741

**Free, 24/7, confidential
crisis support by text**

**Crisis Text Line connects you with a trained
Crisis Counselor to help move you from a hot,
stressful place, to a “cool,” calm place.**

VISIT [CRISISTEXTLINE.ORG](https://crisistextline.org) TO LEARN MORE.

WE'VE GOT YOUR SIX!



Connect with a trained specialist and fellow veteran today.
Opened 24/7, all calls are free, judgment-free, and confidential.

1-844-MyFLVet (693-5838)

To make corrections or additions contact:
United Way 211 Northwest Florida at resources@uwnwf.org

Published in cooperation with

United Way 211 Northwest Florida (editing/production)
Escambia County Sheriff's Office
Santa Rosa County Public Safety
Opening Doors Northwest Florida

The Street Survival Guide may be copied, printed and distributed to assist any homeless or other person in need. We ask only that it be distributed with credits cited above and free of charge. The materials presented in this guide are for informational purposes only and do not represent endorsement of any agency or service.

To order additional copies call 850-439-3009.

Opening Doors Northwest Florida, Inc.

is a collaborative and coordinated effort to end homelessness in the region to include Santa Rosa and Escambia County. They will assess, assist and assign people to vital housing resources. Their services include street outreach, housing navigation and care coordination.

For Homeless Services please call 850-439-3009.

GENERAL LEGEND

Please see section heading for additional legends

(M)	Monday	(T)	Tuesday
(W)	Wednesday	(Th)	Thursday
(F)	Friday	(S)	Saturday
(Su)	Sunday		

TTY Phone numbers to assist the hearing impaired

For seasonal listings or specialized information contact:
United Way of West Florida (UWNWF) 211 Northwest Florida
for Escambia or Santa Rosa County listings
at 211 or 855-420-8689

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COMMUNITY INFORMATION

ABUSE

Children, Disabled & Elderly	1-800-962-2873
Favor House of North West Florida	
Domestic Violence Intervention	434-1177
<i>2001 W Blount St, Pensacola, M-F 8:30-5</i>	
Domestic Violence Shelter	
<i>Escambia</i>	434-6600
<i>Santa Rosa</i>	994-3560
FL Coalition Against Domestic Violence	1-800-500-1119
TTY	1-800-621-4202
Gulf Coast Kids House	1-850-595-5800
National Domestic Violence	1-800-799-7233
TTY	1-800-787-3224

AGING SERVICES FOR AGES 60+

Council on Aging of West Florida	
<i>875 Royce St, Pensacola M-F 8-5</i>	432-1475
NWFL Area Agency on Aging	494-7100
<i>5090 Commerce Park Circle, Pensacola M-F 8-5</i>	
<i>Elder Helpline (Aging & Disability Resource Center)</i>	
<i>NWFL Toll-free</i>	1-866-531-8011
<i>Statewide Toll-free</i>	1-800-963-5337

AIDS & HIV ASSISTANCE

AIDS Healthcare Foundation	470-8071
<i>4300 Bayou Blvd, Ste 17 D M-F 8-5</i>	
A.D.A.P. (AIDS Drug Assistance Program)	595-6767
<i>By appointment only</i>	
Department of Health, Escambia	595-6500x 1506
<i>1295 W Fairfield Dr, Pensacola</i>	
Department of Health, Santa Rosa	983-5200
<i>5527 Stewart St, Milton M-F 8-5</i>	
OASIS Florida	429-7551
<i>25 E Wright St, Pns, M-F 9-6, free testing</i>	
S.H.A.P.E. Program of Lakeview	494-7171
<i>6425 N Pensacola Blvd, Bldg. 1, Suite 5, Pensacola</i>	
<i>Call for an appt. M-F 9-4</i>	

ALCOHOL & DRUGS (See Substance Abuse)

BLIND SERVICES (see Disability-Blind)

CHILD CARE-- Escambia and Santa Rosa County

Early Learning Coalition

To apply for subsidized child care services

Pensacola	595-5915
<i>3300 N Pace Blvd Suite 210 M-Th 7:30-5:30, F 8-12</i>	
Milton	983-5313
<i>6460 Justice Ave, Milton, M-Th 8-5, F 8-12</i>	
Gulf Breeze	916-5422
<i>3188 Gulf Breeze Pkwy, Gulf Breeze, M 8-3, T-Th 8-4, F 8-12</i>	

CHILD SUPPORT

Child Support Enforcement	850-488-5437
<i>2205 La Vista Ave, Ste B, Pns.</i>	494-5615

CLOTHING (not all are free services)

Escambia County

Alpha Center, Inc. (appts only)	479-4391
<i>M-W 9-4</i>	
<i>Maternity, infant, and toddler clothing</i>	
Loaves & Fishes	438-7616
<i>257 E Lee St, M-F 7am</i>	
Myrtle Grove Baptist Church	455-7389
<i>5920 Lillian Hwy, T 9-11</i>	
Samaritan Hands	438-8907
<i>511 Tarragona St, T-Th 9-11:30</i>	
Waterfront Rescue Mission	438-1462
<i>2125 W Fairfield Dr, flood & fire victims, referral required</i>	
Santa Rosa County	
Ferris Hill Baptist Church	623-3500
<i>6848 Chaffin St, Milton, T 9-noon</i>	
First Baptist Church of Bagdad	623-8897
<i>4529 Forsythe St, 1st & 3rd Thursday each month, 9-12pm</i>	
Helping Hands	
Midway	932-4400
<i>5307 Gulf Breeze Pkwy, M-S 9-6</i>	
Milton	981-0933
<i>5879 Stewart St, Milton, T -S 9:30-5</i>	
Pace	994-9813
<i>4666 Hwy 90, Pace, M-S 9-6</i>	
Interfaith Ministries (appts only)	934-8385
<i>Gulf Breeze T, W 9-11:30</i>	
Milton First Assembly of God	623-2854
<i>6163 Dogwood Dr, Milton, 1st F 9-10</i>	
Waterfront Rescue Mission	623-3838
<i>4467 Avalon Blvd, Milton; fire victims only</i>	
We Care (by appt only)	939-1005
<i>Navarre residents only, M-F 9:30-11:30</i>	

DENTAL CARE

Community Health North West Florida

Main Dental Clinic	912-8880
<i>1295 W Fairfield Drive, M-F 7:30-4, call</i>	
Century Pediatrics and Dental	724-4054
<i>501 Church St. M, T, Th 8-5, W 8-5:30, F 8 -12:30</i>	
Cantonment Dental	780-0111
<i>Pediatric Dental, call for appt</i>	
<i>470 S Hwy 29; M-F 7:30-4</i>	

Florida Department of Health, Santa Rosa-Dental

<i>Children only (4-21 years old)</i>	
<i>5527 Stewart St, Milton, M-F 7- 4</i>	564-2248
<i>2840 Gulf Breeze Pkwy, Gulf Breeze M-F 8- 4</i>	203-6255
Health and Hope Clinic	479-4456
<i>1718 E Olive Rd, M, T, W, F 8:30-12; T, Th 5pm-8pm</i>	
<i>Must call for appointment</i>	

Pensacola State College Dental Hygiene

<i>5555 W Hwy 98, Bldg 3100</i>	484-2236
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Varies based off semester, call for information

DEPARTMENT OF CHILDREN & FAMILIES

ACCESS Florida 850-300-4323
33 Brent Lane, Suite 103, Pensacola, M-F 8-5
Apply online: www.myflorida.com/accessflorida

DISABILITY-ADVOCACY

Disability Rights Florida Toll Free 1-800-342-0823
TDD 1-800-346-4127
Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30

DISABILITY-BLIND SERVICES

Bureau of Braille and Talking Books Library
Toll Free 1 800-226-6075
Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Florida Division of Blind Services 484-5122
600 University Office Blvd Bld 4, Pensacola, M-F 8-5
Independence for the Blind of West Florida 477-2663
3107 N Davis Hwy, Pensacola, M-F 8-5

DISABILITY-DEVELOPMENTAL DISABILITIES

Agency for Persons with Disabilities (APD) 595-8351
160 West Government St, Suite 412 Pns, M-F 8-5
Area Agency on Aging, Inc. 494-7100
The Arc Gateway - Escambia 434-2638
3932 N 10th Ave, Pensacola
ARC Emerald Coast- Santa Rosa 623-9320
6225 Dixie Rd, Milton, M-F 8-4
Autism Pensacola 434-7171
Center for Autism & Related Disabilities 866-863-0138
Capstone Adaptive Learning and Therapy 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Early Steps (Ages 0-3 years) 416-7656
2441 N 9th Ave, Ste B Pns

DISABILITY-INFORMATION & REFERRAL

Area Agency on Aging, Inc. 494-7100
Capstone Adaptive Learning and Therapy 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Early Steps 416-7656
Identification and diagnostics, ages 0-3 years
FDLRS/Child Find 469-5423
Identification and evaluation, ages 3-21 years
Southeast ADA Center V/TTY 1 800-949-4232

DISABILITY- MEDICAL EQUIPMENT

Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30
Florida Telecommunication Relay V/TTY 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30

Goodwill Medical Equipment..... 434-0032
 1715 E Olive Rd, Pensacola, M-F 8-4:30
 2 E 9 Mile Rd, Pensacola, M-F 8-4:30
 4325 Woodbine Rd, Pace, M-F 8-4:30

DISABILITY-PHYSICAL DISABILITY SERVICES

Capstone Adaptive Learning and Therapy..... 432-1596
 2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL)..... 595-5566
 3600 N Pace Blvd, Pensacola, M-F 8-4:30
Epilepsy Foundation of Florida..... 433-1395
 105 E Gregory St, Suite C Pns, M-F 8:30-3
Those with epilepsy/seizure disorders
FDLRS/Child Find..... 469-5423
Developmental screening, ages 3-21 years

EDUCATION

Adult Education, GED..... 983-5710
ABE, ESOL; 5332 Berryhill Rd, Milton
Boys and Girls Club..... 438-0996
After school & summer care; leadership, education
Community Action..... 438-4021
Community Action Head Start..... 844-356-8137
 710 N "C" St, Pensacola M-F 8-4
Educational Opportunity Center (PSC)..... 484-1961
Free services provided to assist with enrolling in college including, e.g., Admissions, Financial Aid, Educational and Career Planning, M-F 7:30-4

English for Speakers of Other Languages (ESOL)

Pensacola High School..... 595-1500x5
 500 W Maxwell St, Pensacola, No paperwork needed
Pensacola State College Adult Ed..... 484-2120
 Bldg 11 Rm 1108, Immigration paperwork needed
FDLRS/Parent Services..... 469-5423
Serves parents of special needs school aged children
Fellows Foundation..... 471-4546
M-Tu 7:30am-12:30pm; Financial Asst for education

George Stone Technical College..... 941-6200
Homeless Student Services..... 595-6915 x 267
Provides services to families with school age children for up to a year after they are homeless
Learn to Read NW Florida (adults)..... 449-6771
 1720 W Fairfield Dr, Suite 315; Pns

Migrant Education Assistance..... 595-6915
 2005 N 6th Avenue, M-F 7-5
Pensacola State College Post Secondary Education/Adult Basic Ed..... 484-4455
 Milton Campus, Hwy 90 W, Bldg 4100

Smart Horizons..... 800-261-6248
Voluntary Pre-Kindergarten..... 607-8556
Early Learning Coalition, 4 year olds
Workforce Innovation & Opportunity Act (Youth) 941-6200
 Youth 16-22 w/o GED / HS Diploma

EMPLOYMENT—DAY LABOR LOCATIONS

Action Labor	432-6034
<i>2226 N Palafox St, Pns</i>	
Labor Finders	455-0077
<i>4227 A N Davis Hwy Pns, M-F 6am-6pm, Sa 6-9am</i>	
People Ready	455-9390
<i>201 N New Warrington Rd, M-F 5:30am-6pm, Sa 7am-9pm</i>	
Pacesetter Personnel Service	432-1818
<i>3300 N Pace Blvd, Pns</i>	

EMPLOYMENT-RELATED PROGRAMS

AMIKids Workforce Development	453-1910
<i>Youth ages 18-24</i>	
Capstone Transitional Center	432-1596
<i>2600 W Fairfield Dr, M-Th 7:30-5, F 7:30-3, Serves those with developmental disabilities</i>	
CareerSource EscaRosa	
Pensacola - 3670-A N "L" St.	607-8700
Milton - 5725 Hwy 90	983-5325
Century - 7995 N Century Blvd	366-4164
Community Action	844-356-8139
Goodwill Gulf Coast (appt only)	696-1174
<i>1715 E Olive Rd, Pensacola, M-F 8-4:30</i>	
<i>Financial Literacy classes, Notary Services</i>	
Global Connections to Employment	908-8989
<i>2001 N Palafox St, Pns M-F 8-5 (walk in or appt)</i>	
M & A Community Outreach	429-1755
Wage and Hour (U.S. Dept Labor)	1 866-487-9243

FORECLOSURE

United Ministries	433-2333
<i>Call M-Th 9-11:30, Primarily Families w/ children</i>	

FINANCIAL ASSISTANCE—DISASTER

American Red Cross of Northwest Florida	
<i>(emergency assistance after house fire, flood, hurricane)</i>	
<i>9111 Sturdevant St, Ste A, Pns</i>	800-733-2767

FINANCIAL ASSISTANCE—MEDICINE

Area Agency on Aging, Inc	494-7100
Catholic Charities (life-sustaining only)	436-6425
<i>Escambia, Santa Rosa (when funding available) Call M @ 9 until appts filled. Office M-F 8 - 4</i>	
Epilepsy Florida	433-1395
<i>Escambia and Santa Rosa, Epilepsy related medications</i>	
Florida RX Discount Card	877-321-6755
Salvation Army	
<i>Escambia, M 8:30</i>	432-1501 x1 or x0
<i>Santa Rosa, M 9:00-9:30</i>	623-4099

Call agencies for appointments, no walk-ins.



United Way
of West Florida

HOW TO REQUEST FINANCIAL ASSISTANCE
FROM THIS AGENCY LIST

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. CALL agencies, NO walk-in service available.
4. Continue to redial until you either speak to a staff member or you reach the agency's answering machine.

Things to Remember:

1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. 211 has up-to-date information on documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities	436-6425
<i>Escambia and Santa Rosa, M 9 until appts filled</i>	
Interfaith Ministries (by appt)	934-8385
<i>Santa Rosa, T, W 9-11:30</i>	
Tender Hearts, Caring Hands	473-4466
<i>Escambia and Santa Rosa, M-F 8-2</i>	
United Ministries	433-2333
<i>Escambia and Santa Rosa, Call M-Th 9-11:30,</i>	
<i>Primarily families w/ dependent children</i>	
We Care	939-1005
<i>Navarre Residents Only, M - F 9:30-11:00</i>	

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities	436-6425
<i>Escambia and Santa Rosa, M 9 until appts filled</i>	
Interfaith Ministries (by appt)	934-8385
<i>Santa Rosa, T, W 9-11:30</i>	
Tender Hearts, Caring Hands	473-4466
<i>Escambia and Santa Rosa, M-F 8-2</i>	
United Ministries	433-2333
<i>Escambia and Santa Rosa, Call M-Th 9-11:30,</i>	
<i>Primarily families w/ dependent children</i>	
We Care	939-1005
<i>Navarre Residents Only, M - F 9:30-11:00</i>	

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

Area Agency on Aging	494-7100
<i>Escambia, Must be 60 or older, M-F 8-5</i>	
Catholic Charities	436-6425
<i>Escambia and Santa Rosa, M 9 until appts filled</i>	
Community Action Program (Elec/Gas)	1-844-356-8139
<i>Escambia, Call 24/7 appt line</i>	
Community Action Program (Water)	1-844-356-8139
<i>Escambia, Call 24/7 appt line</i>	
Interfaith Ministries (by appt)	934-8385
<i>Santa Rosa, T, W 9-11:30</i>	
Salvation Army	
<i>Escambia, M 8:30</i>	432-1501 x1 or x0
<i>Santa Rosa, M 9-11</i>	623-4099
Samaritan Hands Ministry	438-8907
<i>Escambia, T-Th 9-11:30</i>	
Tender Hearts, Caring Hands	473-4466
<i>Escambia and Santa Rosa, M-F 8-2</i>	
Tri-County Community Council	981-0036
<i>Santa Rosa, M-Th 8-4:30</i>	
United Ministries	433-2333
<i>Escambia and Santa Rosa, M-Th 9-11:30,</i>	
<i>Primarily families w/ dependent children</i>	
We Care Ministries	939-1005
<i>Navarre residents only, M - F 9:30-11</i>	

FOOD-BULK (FOOD PANTRIES)

Call first for availability & required documentation.

Escambia County

Brownsville Assembly of God	430-2100
<i>3100 W Desoto St, Walk In, W 8-9:30am, S 10:30-12pm</i>	
Myrtle Grove Baptist Church	455-7389
<i>5920 Lillian Hwy, T 9-11</i>	
Myrtle Grove United Methodist	walk-in
<i>1030 N 57th Ave, T 2pm, Serve 40 clients</i>	
Pensacola Caring Hearts	375-1838
<i>2105 Gregory St, W 9:00am, Homeless take away W 3pm</i>	
Salvation Army	432-1501 x1 or x0
<i>Homeless and those awaiting food stamp approval</i>	
<i>Tu, Th 10-11am; Wed, Fri 2-3pm, call first</i>	
Samaritan Hands	438-8907
<i>511 Tarragona St, T-Th 9-11:30</i>	
St. Joseph Caring & Sharing	walk-in
<i>140 W Government St, T, Th 9:30-11</i>	
St. Vincent de Paul Society	
<i>5200 Saufley Field Rd.</i>	457-3833
<i>T, Th 10-12: appt only</i>	
<i>2200 W Desoto St.</i>	434-6615
<i>walk-in every 60 days, and application, T 10-2</i>	
Tender Hearts, Caring Hands	473-4466
<i>1836 E Olive Rd, M-F 8-2</i>	
Warrington Emergency Aid Center	453-6193
<i>4 W Sunset Ave, M-F 9-1, 32506/32507 proof of residence</i>	

Santa Rosa County

ACTS Ministries	939-0037
<i>4020 Hwy 87, Navarre, T, Th 10am-12pm</i>	
Christ United Methodist Church	623-8820
<i>5983 Dogwood St Milton, M 9-11</i>	
Ferris Hill Baptist Church	623-3500
<i>Santa Rosa: 6848 Chaffin St, Milton, T 9-until</i>	
First Baptist Church	623-3122
<i>Santa Rosa: 6797 Caroline St, Milton, T, Th 12-2</i>	
First Baptist Church of Bagdad	623-8897
<i>4529 Forsythe St, 3rd Saturday each month, 9-11</i>	
First United Methodist Church	623-6683
<i>6819 Berryhill St, Milton, Th 8-10am, First 20 people</i>	
Interfaith Ministries	934-6844
<i>Santa Rosa: (call for appt) T, W 9-11:30</i>	
Margaret Street Church of Christ	623-8191
<i>6745 Margaret St Milton, 2nd Th 2:30</i>	
Navarre First Assembly of God	939-3333
<i>9594 Navarre Pkwy, M-Th 10-12</i>	
Olivet Baptist Church	623-2780
<i>5240 Dogwood Dr, Milton, 1st & 3rd Wed 9-11:30am</i>	
Salvation Army	623-4099
<i>M 9-11am; call for appointment</i>	
St. Ann Catholic Church	932-2859
<i>100 Daniel St, Gulf Breeze, M-F 9-11, 1-4:30pm</i>	
St. Rose of Lima Catholic Church	623-3600
<i>6451 Park Ave, M-Th 8:30-11:30am, Once per 30 days</i>	
We Care Ministries (by appt only)	939-1005
<i>Navarre residents only, M-F 9:30-11:00</i>	
Woodbine United Methodist	995-0007
<i>5200 Woodbine Rd, Pace, 3rd W 9:30-12</i>	

FOOD-SERVED MEALS

Alfred Washburn Center	637-1654
<i>31 Murphy Ln, Pns M, W-S 8:30-1</i>	
Bright Bridge Ministry	walk-in
<i>2600 W Strong St Pns; T-Fri 10am</i>	
Council on Aging of West Florida	432-1475
Senior Dining Sites	
<i>Numerous meals sites in Escambia & Santa Rosa</i>	
<i>Serving hot, grab and go noon time meals, M-F. Must be 60+ or spouse of someone 60+. Call COA to apply & make reservations. No income restriction. Donation of \$2 is suggested but not required.</i>	
First United Methodist Church	walk-in
<i>6 E Wright St, Pns, M, Th 11-12</i>	
Helping Hands for New Hopes CC	494-1603
<i>T 10 am sack lunch served at Brentwood Park</i>	
<i>Th 4pm hot meal at Brentwood</i>	
St. Joseph's Soup Kitchen	walk-in
<i>140 W Government St, Pns, T 11</i>	
Waterfront Rescue Mission	436-7868
<i>348 W Herman St, Pns</i>	

FOOD STAMPS

Florida Department of Children & Families

ACCESS Florida-Food Stamps 850-300-4323
33 Brent Lane, Pensacola, M-F 7:30-5
Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS

Alfred Washburn Center 637-1654
31 Murphy Lane, Pensacola, M, W-S 8:30-1
Loaves and Fishes walk in
257 E Lee St, S 11:30am Bfst: M-F 7am, Dinner: M, T 5:30pm

FURNITURE (Not all are free services)

Community Care Center-Waterfront Rescue Mission

Only for fire & flood victims, call for more information
2125 W Fairfield Dr, Pensacola 438-1462
4467 Avalon Blvd, Milton 623-3838

Helping Hand Mission (Call for screening appt)

4636 Hwy 90 Pace 994-9813
5307 Gulf Breeze Pkwy 932-4400
5879 Stewart St, Milton 981-0933

GLASSES

Lions Club Eye Clinic (Escambia) 438-8989
1125 W Hayes St, Suite B, Pensacola, M-Th 9-2

HEALTH CARE

Baptist Health Care 434-4011
Baptist Speech Center 434-4957
1717 N "E" St, Pensacola, M-F 8-4:30

Community Health Northwest Florida

Escambia County

12th Avenue Pediatrics 471-0508
2510 N 12th Ave, M 7:30-5, T-Th 7:30-4:30, F 7:30-1
Airport Pediatrics 478-1244
5868 Creek Station Dr., M-Th 7:30-5, F 7:30-12
CA Weis Wellness Cottage 912-6006
2701 N Q St M - F 7:30-4:00, Children only, appt
Cantonment Adult and Family 937-4004
748 N Hwy 29, M-F 8-4:30, Adult and Family Care
Cantonment Pediatric Care 780-0111
470 S Hwy 29, M 7:30-5, T-Th 7:30-4:30, F 7:30-1
Century Adult and Family Clinic 724-4064
6021 Industrial Blvd, Century M-F 8-4:30
Century Pediatrics 724-4054
501 Church St, Century M,T,W 8-5:30, Th 8-5, F 8-12pm
Homeless Health Care at Waterfront 332-5900
350 W Herman St, Pns M-F 7:30-4
Jordan Street Walk In and Primary Care 444-9449
14 W Jordan St, M-F 8am-5pm, S, Su 8-6pm
Lakeview Pediatric and Adult Clinic 429-6993
1221 W Lakeview Ave. M-F 8-5
Main (Jackson Street) Clinic 436-4630
2315 W Jackson St, Pns, M-F 8am-5pm

Pediatric Convenient Care.....760-0669
5375 N 9th Ave, M-F 10am-10pm, S-Su 8-6

Trinity Pediatrics.....941-7841
5375 N 9th Ave, M-F 8-4:30pm

Women's Health Care.....435-4352
5855 Creek Station Dr M-F 7:30-4:30, appt

Santa Rosa County

Hwy 90 Pediatrics.....304-0390
4435 Hwy 90, Pace, M-Th 8-5, F 8-12pm

Milton Adult Care.....981-9436
5220 Stewart St, Milton, M-Th 8-5, F 8-12pm

Epilepsy Foundation of Florida.....433-1395
Pensacola, M-F 8:30-5:00, Assists those w/epilepsy

Florida Department of Health, Escambia County
1295 W Fairfield Dr, M-F 8-5

Family Planning.....595-6500

Healthy Start.....595-6641

Immunizations.....595-6554

STD Clinic.....595-6500

WIC.....595-6670

Florida Department of Health, Santa Rosa County

Milton - 5527 Stewart St......983-5200

WIC.....983-5250

Gulf Breeze - 5840 Gulf Breeze Pkwy......934-4074

Good Samaritan Clinic.....934-0064
Santa Rosa: 4435 Gulf Breeze Pkwy, FREE FOR NO INSURANCE

Screening T 9-1, W 1-5, Th 1-5, Call for appt

Health and Hope Clinic.....479-4456
1718 E Olive Rd, M, T, W, F 8:30-12, T, Th 5pm-8pm

Must call for appointment

Navarre Walk In Clinic.....437-8800
8888 Navarre Pkwy, Navarre, M-F 7-7, S 8-3

HOUSING

Escambia Area Housing Commission.....438-8561
1920 W Garden St, Pensacola, M-F 8 to 5
Applications accepted 15-25th each month, 9-11, 2-4
Photo ID and SS Card for all in household

Escambia County Section 8 Vouchers.....858-0350
420 W Chase St, Pensacola, M-Th 7-6
Call on 2nd Wed each month at 8 am
Elderly (62+)/disabled call 2nd Thursday at 8 am

Habitat for Humanity.....434-5456
300 W Leonard St, Pensacola, M-F 8-5

Milton Housing Authority.....623-8216
5668 Byrom St, Milton, M- Th 8:30-11:30am, 1:30-4:30pm

Santa Rosa County Housing Program.....981-7076
1st time homebuyer and rehab assistance for low income home owners. 6051 Old Bagdad Hwy, Suite 201, Milton M-F 7:30-4
www.santarosa.fl.gov/housing

Santa Rosa Section 8 Vouchers.....623-8216
5668 Byrom Street, Milton M- Th 8:30-11:30am, 1:30-5

USDA Rural Development Office.....587-5404 or 675-6696
Assist low income families in home purchase

IDENTIFICATION (services are NOT free)**Department of Highway Safety and Motor Vehicles****Escambia** 438-6500 x3252

6451 N St, Marcus Pointe, M-F 8-4:30

6440 Hwy 95-A N, Ste A, Molino, M-F 8-4:30

213 Palafox Place, PNS, M-F 8-4:30

4051 Barrancas Ave., Ste A, Warrington, M-F 8-4:30

Santa Rosa.....983-1800

5841 Gulf Breeze Pkwy, Midway, M-F 8-4:30

6495 Caroline St, Milton, M-F 8-4:30

4487 Chumuckla Hwy, Pace, M-F 8-4:30

5259 Booker Ln, Jay, M-F 8-4:30

Florida Department of Health, Escambia 595-6500

1295 W Fairfield Dr (birth certificates)

Florida Department of Health, Santa Rosa 983-5200

5527 Stewart St. (birth certificates)

Escambia County Tax Collector 438-6500

Pensacola:

6451 N "W" St M-F 8:30-3:30

213 Palafox Pl, M-F 8:30-4:30

4051 Barrancas Ave, Ste A M-F 8:30-4:30

Molino:

6440 Hwy 95A N Ste A M-F 8:30 - 4:30

Santa Rosa County Tax Collector 983-1800

6495 Caroline St, Milton M-F 8-4:30

5841 Gulf Breeze Pkwy, Gulf Breeze M-F 8-4:30

5259 Booker Ln, Jay, M-F 8-4:30

4487 Chumuckla Hwy, Pace, M-F 8-4:30

Social Security Office 1-800-772-1213

411 W Garden St, Pns

IMMIGRATION & REFUGEE ASSISTANCE**Catholic Charities** 436-6420

1815 N 6th Ave, Pns 32503 (walk-ins on W 8-11)

Language Bank 291-9968**Migrant National Assistance** 800-234-8848**Emerald Coast Legal Aid** 432-2336

701 S J St, Pns, M-Th 8:30-5:30

INFORMATION & REFERRAL**Opening Doors of NWFL, Inc** 439-3009

Coordinated Centralized Assessment Screening

CDAC Behavioral Healthcare 434-2724Substance Abuse I & R www.cdac.info**Early Learning Coalition**

Escambia County Child Care Referral 595-5915

Santa Rosa County Child Care Referral..... 983-5313

Pensacola Dream Center 607-0453**United Way 2-1-1 Northwest Florida** 2-1-1 or 855-420-8689**INMATE RELEASE ASSISTANCE****ACTS Ministries** 437-9900

2101 N Pace Blvd, Pns; T-F 10-4; appts encouraged

Career Source Ex Offender 607-8700**Master's Touch Outreach (Ex sex offender)** 982-1655**Pride Enterprises** 866-528-2175M-F 7-4 www.pride-enterprises.org

Re-Entry Alliance Pensacola (REAP) 332-6677
Food, Clothing, Shelter, 1001 W Blount St M-F 8:30am-4:30pm

LAUNDRY

Alfred Washburn Center 637-1654
31 Murphy Ln, Pensacola, M, W-S 8:30-1

LEGAL ASSISTANCE

American Civil Liberties Union Hotline 212-549-2500
Emerald Coast Legal Aid 432-2336

701 S J St, Pns, M-Th 8:30-5:30

Civil cases, domestic violence, elderly, family law, foreclosures, real estate, immigration

Guardian Ad Litem (Child Advocacy)

Escambia 595-3728

Santa Rosa 981-3227

Legal Services of North Florida 432-8222

1741 N Palafox St, M-Th 8:30-5:15, Call or Walk In

Assistance to low income, veterans, homeless and Independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES

Escambia County

Pensacola State College Library

Main Campus 484-2001

1000 College Blvd. Bld. 20, Pns

Warrington Campus 484-2001

5555 US-98, Bldg. 3500, Pns

University of West Florida Library 474-2414

11000 University Pkwy Bldg.32, Pensacola

West Florida Public Libraries

Century Library 256-6217

7991 N Century Blvd, T-F 10-7, S 10-4

Genealogy Branch 494-7373

5740 N 9th Ave, T-F 10-7, S 10-4

Molino Branch 435-1760

6450-A Hwy 95A N, M-F 10-7, S 10-4

Pensacola Library 436-5060

239 N Spring St, M-F 10-7, S 10-4

Southwest Branch 453-7780

12248 Gulf Beach Hwy, M-F 10-7, S 10-4

Tryon Branch 471-6980

1200 Langley Ave, M-F 10-7, S 10-4

Westside Library 595-1047

1301 W Gregory St, M-F 10-7

Santa Rosa County

All libraries in Santa Rosa County call 981-7323

Gulf Breeze Library

1060 Shoreline Dr, Gulf Breeze, M-F 9-4, S 9-2

Jay Library

5259 Booker Ln, Jay M-F 9-4, S 9-2

Milton Library

5541 Alabama St, Milton M-F 9-4, S 9-2

Navarre Library

8484 James M. Harvell Rd, Navarre M-F 9-4, S 9-2

Pace Library

4750 Pace Patriot Blvd, Pace M-F 9-4, S 9-2

MEDICAID

ACCESS Florida-Medicaid..... 850-300-4323
www.myflorida.com/accessflorida
33 Brent Ln, Suite 103 Pensacola, M-F 8-5
KidCare Program (State of Florida) 1 888-540-5437
Low cost health insurance for children ages 0-18
Online application: www.floridakidcare.org
WellCare..... 1 800-960-2530

MENTAL HEALTH SERVICES—ADULTS

Avalon Center 437-8900
(call for appointment), Milton, M-F 8-5
Faith and Hope Counseling 471-3430
9999 Chenstrand Rd, Pensacola M-F 8-7
Florida Therapy Services..... 1 877-234-5351
Lakeview Center 469-3500
1221 W Lakeview Ave, Pensacola, M-F 8-5
M & A Community Outreach..... 429-1755
The Pavilion 494-5000
8383 N Davis Hwy, Pns
West Florida Community Care Center 983-5500
5500 Stewart St, Milton

MENTAL HEALTH SERVICES—CHILDREN

Children's Home Society:
Ashley Offerdahl Counseling Program
Pensacola - 1300 N Palafox St. 266-2704
Milton - 6480 Hwy 90 Ste C. 266-2704
Lakeview Center 469-3500
1221 W Lakeview Ave, Pensacola
Lutheran Services of Florida 453-2772
4610 W Fairfield Dr

MENTAL HEALTH SERVICES—EMERGENCIES

Baptist Hospital ER 434-4011
1000 W Moreno St, Pns
Gulf Breeze Hospital ER 934-2000
1110 Gulf Breeze Pkwy, Gulf Breeze
Lakeview Acute Care Unit 469-3500
Lakeview Mobile Response Team 866-517-7766
Santa Rosa Medical Center ER
Milton..... 626-7762
Pace..... 983-4486
West Florida Regional Medical Center ER 494-3737
8383 N Davis Hwy, Pns

MENTAL HEALTH SERVICES—RESIDENTIAL

Lakeview Center 469-3500
1221 W Lakeview Ave, Pensacola

MILITARY ASSISTANCE (SEE VETERAN)

OUTREACH—HOMELESS

Opening Doors of NWFL, Inc. 439-3009
Birth certificates, IDs, employment, housing referrals, mental health referrals, health care referrals

SHELTERS—FAMILIES with CHILDREN

Ensley First Baptist Church..... 530-2429
50 W Johnson Avenue, sign in 6pm—8:30pm
www.ensleyfbc.org
Cold Weather Shelter, Women, Women w/ Children
Temp must be 40 or below
Meal & Shower provided, Check out 7am next day
Family Promise..... 623-5300
5736 Stewart St, Milton, M-F 9-5, transitional housing
Ferris Hill Baptist (Cold Weather ONLY)..... 623-3500
5848 Chaffin Street, Temperature below 40
Loaves and Fishes..... 438-7616
257 E Lee St, Pensacola

SHELTERS—MEN

City of Refuge..... 981-0933 x7
Milton, men ages 18-30
Heavenly Blessing..... 341-5039
1614 N "T" St, Pensacola, 24/7
Master's Touch (ex offenders welcome)..... 982-1655
Waterfront Rescue Mission..... 436-7868
348 W Herman St, Pensacola, Check in 3-8:15pm
ID required, check out 8am

SHELTERS—WOMEN

Loaves and Fishes..... 438-7616
Pregnant women or women with children
Mary's Shelter..... 251-986-6200
Pregnant women 19+, Elberta, AL

SHELTERS—YOUTH

Currie House (runaway teens)..... 453-2772
4610 W Fairfield Dr, Pensacola
Children's Home Society M-Power House..... 266-2700
Unaccompanied youth 16-21

SHOWERS

Alfred Washburn Center..... 637-1654
31 Murphy Ln, Pensacola, M, W-S 10-1

SOCIAL SECURITY

Social Security Office..... 1-800-772-1213
411 W Garden St, Pensacola, M-F 9-4
Benefits and Supplemental Security Income (SSI)
www.socialsecurity.gov

SUBSTANCE ABUSE SERVICES

Alanon / Alateen..... 1-888-425-2666
www.al-anon.org
Alcoholics Anonymous..... 433-4191
http://aapensacola.org/
Avalon Center-Milton..... 437-8900
Bradford-Pensacola..... 888-577-0012
Telehealth options available, no local office

The Marchman Act and Baker Act are two acts under Florida law which are intended to help people get the treatment or care they need.

- **The Baker Act** encourages voluntary admission for psychiatric care, but under certain criteria, a person can be involuntarily admitted for evaluation/psychiatric care if their welfare is at stake.

The Marchman Act is intended to get treatment for those suffering from an addiction-going to treatment can be voluntary or involuntary depending on the circumstance. The Marchman Act is initiated through the court with a petition followed by a hearing

Friary-Gulf Breeze	932-9375
Lakeview Center	
Pensacola.....	466-3400
Century (Opiate Addiction).....	256-6165
Pensacola Metro Treatment Center	968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns	
Narcotics Anonymous	723-4813
Meeting schedule: www.pensacolana.org	
Teen Challenge	www.teenchallengepensacola.com
Men's Program.....	453-4300
Women's Program.....	453-4300
Twelve Oaks	939-1200 or 800-622-1255
2068 Healthcare Dr, Navarre	
Life Builder Recovery Program- Waterfront	436-7868
348 W Herman St, Pns; 90 days; Call for cost	
Women Intervention Services and Education	433-9800
(W.I.S.E) Women Only	
3804 N 9th Ave, Pensacola, M-F 8-5	

TELEPHONE ASSISTANCE

Assurance Wireless	1 888-321-5880
Disability Resource Center (CIL)	595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30	
Lifeline Assistance	1 800-342-3552
Offers those receiving state or federal assistance an affordable telephone connection; available in English and Spanish	
Safelink Wireless	1 800-723-3546

TRANSPORTATION

Escambia County Area Transit (ECAT)	595-3228
1515 W Fairfield Dr, Pensacola	
www.goECAT.com	
For ADA Transportation information call	595-0501

VETERANS AND ACTIVE DUTY

90Works 619-5899

Escambia, 115 Gregory St, Pns

Santa Rosa, 5139 Elmira St, Milton

American Red Cross 877-272-7337

Emergency Communication (death, baby, etc)

CareerSource Escarosa

Veterans employment asst, M-F 8:00a-4:00p

Escambia 607-8700

Santa Rosa 983-5325

Department of Veterans Affairs 912-2206

790 Veterans Way, Pns, walk-in, M-F 7:30-4

Escambia County Veterans Service Officer 595-1479

221 Palafox Pl, Appt Only M-F 8-5

Fleet & Family Support Center

NAS Pensacola - Bldg 625 452-5990

NAS Whiting Field - Bldg 3025 623-7177

Florida Veteran Support Line 844-693-5838

Or ask to speak with a Vet at..... 2-1-1

24/7, veteran to veteran support, Veteran Peer Care

Coordination available on a case by case basis

Navy-Marine Corps Relief Society

NAS Pensacola (active duty or retiree) 452-2300

91 Radford Blvd, Bldg 191

Pensacola Vet Center (Readjustment Counseling)

4504 Twin Oaks Dr, Pensacola 456-5886

Santa Rosa County Veterans Service

Milton -6051 Old Bagdad Hwy, 204 M-F 8-4 981-7155

G.B. -5841 Gulf Breeze Pkwy: M-F 8-4 981-7110

USO

Pensacola Airport 607-8369

Pensacola NAS 455-8280

Volunteers Of America Veteran Housing 471-1636

1617 Blackwell Ln, Interviews held every Wed 9am

Veterans' Upward Bound 484-2068

1000 College Blvd, Bldg 6, Rm 658, 7:30-4 M-F

Veteran Affairs Regional Office 1-800-827-1000

Waterfront Rescue Mission (Men's Veteran Shelter)

348 W Herman St, Pns 496-7868

VOCATIONAL REHABILITATION

600 University Office Blvd, Bldg 2 Pns 494-7200

600 University Office Blvd Bldg 6 Pns 471-6590

1000 College Blvd, Bldg 6, Rm 659, Pns 316-2100

4634 Summerdale Blvd, Pace 983-5340

VOTER REGISTRATION

Courthouse: 190 W Government, Pns 595-4400

Escambia County Election Office 595-3900

213 Palafox Place, Pensacola, M-F 8-5

Escambia County Clerk of Court 595-4310

190 W Government St, Pns. M-F 8-5

Santa Rosa County Election Office 983-1900

HELPFUL NUMBERS AND HOTLINES EMERGENCY & LAW ENFORCEMENT

Ambulance, Fire/Rescue, Police, Sheriff 911
Escambia Co Sheriff's Department 436-9630
Victims Advocates 436-9598
Milton Police Department 983-5423
Pensacola Police Department 435-1900
Santa Rosa Co Sheriff's Department 983-1100
Milton: Victims Advocates 983-1145

CRISIS HOTLINES

Favor House Domestic Violence
Escambia DV Crisis Line 434-6600
Santa Rosa DV Crisis Line 994-3560
Lakeview Mobile Response Team 866-517-7766
National Human Trafficking Hotline 1 888-373-7888
National Sexual Assault Hotline 800-656-HOPE(4673)
National Suicide Prevention Lifeline 1-800-273-8255

TEEN HOT LINES

Boy's Town Crisis Line 1 800-448-3000
Currie House 453-2772
Runaway Teens 1 800-786-2929

QUICK REFERENCE

Abuse Registry
Children, Disabled & Elderly 1 800-962-2873
Domestic Abuse 1 800-500-1119
TTY 1 800-955-8771
Alcoholics Anonymous 433-4191
Blind Services 484-5122
Florida Relay 1 800-955-8770
TTY 1 800-955-8771
Florida Dept. of Financial Services 1 877-693-5236
Gamblers Anonymous 1 855-222-5542
Information and Referral 2-1-1 or 855-420-8689
United Way 2-1-1
Migrant National Assistance 1 800-234-8848
Narcotics Anonymous 723-4813
Meetings: www.pensacolana.org
Office of Congressman Matt Gaetz 479-1183
Advocate for constituents w/VA, IRS, SSA, USCIS etc
Planned Parenthood 1-800-230-7526
State of Florida www.myflorida.com

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SUPPORTED BY:



United Way
of West Florida

Get online access to the 211
database by visiting 211nwfl.org or
by scanning the QR code:



The information provided in this guide is accurate as of the time of publication. Changes in services may occur due to disasters and other extenuating circumstances.

☎ UWWF 211 Northwest Florida: Dial 211 or 855-420-8689