

Health and Hope Clinic “About Us”

- Established in 2003, Health & Hope Clinic opened its doors as a free and charitable clinic to provide health and hope to the uninsured and underserved.
- Since that date, our history reflects a proven track record of providing quality care for the “whole person” using measurable outcomes and accountability. Last year, we provided over \$3mil of medical and dental services through our 251 volunteers, providing over 18,000 hours. For every dollar you give to Health and Hope, we provide over \$10 in medical care. This is a ten-fold return on investment.
- How do we do this?? Our success has come through partnerships and collaboration with both healthcare service partners as well as community non-profit partners.
 - Because of our amazing volunteers - doctors, nurse practitioners, nurses, pharmacy staff, and lay people our clinic is able to provide the following services in-house:
 - Primary care services;
 - Specialty care to include cardiology, dermatology, women’s services, optometry;
 - Health education such as the diabetes management program;
 - Dental services to include cleanings, extracts, root canals and restorations;
 - Over 1.5 million dollars annually in prescription medications through our pharmaceutical company partnerships with companies such as Pfizer, Merck, AmeriCares and Direct Relief;
 - Mental health services (which has seen a big surge during the pandemic) through our provider who can prescribe medications;
 - **AND, we provide all of these services at NO cost to our patients.**
 - Additionally, because of our community healthcare partners, we are able to connect our patients for additional wrap around services such as:
 - Lab work;
 - X-rays /Advanced Imaging;
 - Vaccines, in the clinic and throughout the community – General immunizations through a CVS grant and COVID vaccines through the NAFC in collaboration with AmeriCares and the Department of Health;
 - Mental health counseling;
 - Tobacco cessation classes to include free gum, patches, and lozenges through Northwest Florida AHEC; and
 - Outpatient/Inpatient surgeries
 - **AND, these services are provided at NO cost to our patients.**

- Our collaborations with UWF, PCC, PSC, FSU Medical School and FAMU pharmacy school has opened our Clinic doors as a resource for the medical/healthcare student community to provide unique “hands-on” experience not always available in a traditional medical setting. These partnerships have afforded many of these students local internship opportunities while also providing the Clinic much needed volunteers.
- Additional partnerships with the local non-profit community have allowed Health & Hope Clinic the privilege of providing healthcare services to vulnerable populations that receive services from:
 - Teen Challenge – healthcare home for their participants
 - Charis House (pron Karis) – healthcare for the ladies in this program
 - Ministry Village at Olive
 - Oasis (AIDS population) – vaccines & Hep C treatment
 - Opening Doors – serving the homeless population in Escambia County
 - A Future & A Hope (Jeff Henry) – providing immunizations for the women in this shelter; and
 - Baptist Healthcare – Faith Health Network – adult health screenings and COVID vaccinations
- In addition to all of these partnerships, we are tackling the opioid epidemic by providing FREE Narcan and opioid education to anyone in the community. We are the ONLY free distribution site in this region. Additionally, we have conducted outreach to provide Narcan to:
 - UWF and PSC Campus Police
 - The Secret Place
 - Gulf Coast Kid’s House
 - Area churches
 - Area drug treatment centers
 - Teen Challenge
 - Pathways for Change
 - Other health clinics
 - Later this year, we will begin distributing Narcan to the American Red Cross;
 - And over 1000 individuals in our community
- Not only have we been very effective in bringing various organizations to the table to partner with and provide services, we have been recognized as an organization who is doing it the right way!
 - We are the only free and charitable clinic in our region recognized by the Florida Association of Free Charitable Clinics and recently received the GOLD status by the National Assoc of Free and Charitable Clinics – the highest standard given to charitable clinics.
 - We are a certified partner of the United Way of Northwest Florida having been heavily vetted and recognized as a fiscally responsible non-profit.

- We were the only free health clinic in our region to remain open and treat patients during the pandemic.
- Despite the increase in the cost of doing business due to the pandemic (PPE, face shields, masks, gloves, sanitizer) and the increase in the NEED for healthcare because of unemployment, displacement and homelessness, the Clinic:
 - Continued to keep our 1000+ patients out of the ERs and urgent cares saving our local government, businesses and taxpayers hundreds of thousands of dollars just as we have over the past 18 years.
 - We continued to expand our services to the community by increasing outreach beyond our clinic doors through Narcan distribution, vaccine distribution, food distribution and more.
 - And, we are always seeking new and better ways to serve our community so that we may continue to serve the healthcare needs of our citizens.